

Advancing Medicaid Policy



MSDA
MEDICAID | MEDICARE | CHIP
SERVICES DENTAL ASSOCIATION

**Accelerating Oral Health
Equity, Access & Inclusion**

**Annual Report
FY 2023**

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About MSDA

The Medicaid|Medicare|CHIP Services Dental Association (MSDA) is *the* national membership organization representing all state Medicaid dental programs, including directors and staff, as well as all individuals, providers, dental support organizations, and corporate vendors from across the nation that share in our vision of oral health equity for all Medicaid, Medicare, and CHIP members. MSDA aims to realize this vision through leadership, innovation, program improvement, advocacy, and policy development. By collaborating with federal, national, state, and local partners, the MSDA Board of Directors has firmly established its place as a national leader in government sponsored oral healthcare programs for our nation's most vulnerable people.

In May of 2004, the Medicaid/SCHIP Dental Program Representatives Association (MSDA) was founded in Los Angeles, California by a small group of state Medicaid and State Children's Health Insurance Program (SCHIP) dental program administrators. At this historic meeting, the twelve participating state attendees voted to form an association to support state administrators, develop Medicaid dental policy, and advance evidence-based oral health care services for Medicaid and SCHIP enrollees. MSDA was established later that year as a 501(c)(3) non-profit corporation under the California Secretary of State, Office of the Attorney General, and Internal Revenue Service.

MSDA operates today as the Medicaid|Medicare|CHIP Services Dental Association. In FY2023, all fifty states plus the District of Columbia were active *regular* members of MSDA with approximately 175 government employees participating in a wide range of organization activities and events. MSDA's *associate* membership is made up of individuals who also share in the vision and mission of the organization. This branch of membership is relatively small, as just under 25 individual members were enrolled in FY2023.

In 2014, Board of Directors established the MSDA Corporate Round Table in response to the increased number of commercial organizations entering the Medicaid market and contracting with state Medicaid programs. This move by states to contracting with vendors and dental managed care organizations marked a new era in public-private partnerships for government dental programs.

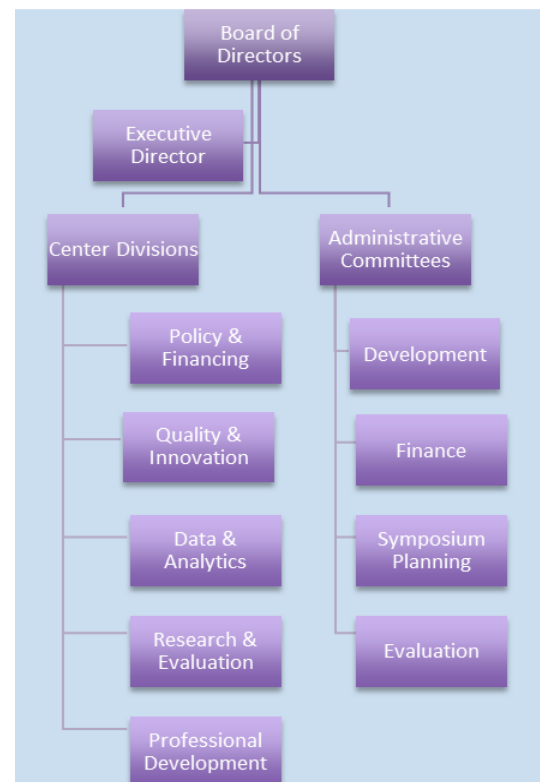
MSDA soon recognized the gap in knowledge and practice among new contractors and those attempting to enter the market. Since that time, MSDA has broadened its scope to include education, training, networking, and technical assistance to our new corporate constituency. In FY2023, twenty organizations, including five dental schools, and 87 individual affiliates made up the MSDA Corporate Round Table. The MSDA Corporate Round Table convened twice this year to discuss trends and emerging issues. MSDA encourages meaningful discussion during these meetings as the diversity of the group offers wide-ranging solutions that may be shared for the betterment of all. In FY2023, 49 Round Table members participated in the fall assembly.

Strategic Plan

Since its inception MSDA has expanded in scope, breadth, and membership. The organization has key staff, that manages the day-to-day operations. The administrative committees and a Center for Medicaid and CHIP Oral Health Program Quality, Policy and Financing provide the infrastructure for conducting the business of the organization.

Since its inception, MSDA's growth continues as state, Corporate Round Table, and associate members learn the value of our unique public-private-organizational partnerships. As new issues emerge in this ever-changing healthcare environment, so too have opportunities to work together to find solutions.

A new Strategic Plan for FY2023 and beyond was developed in September 2022. This new plan builds on past accomplishments and positions MSDA to provide the critical leadership to better support states, providers, and their corporate vendors.



MSDA Board Retreat

On September 23rd, 2022, the Medicaid, Medicare, CHIP Services Dental Association (MSDA) Board of Directors convened a Strategic Planning Retreat in Des Moines, IA. The meeting took place at the Delta Dental of Iowa Headquarters. The purpose of the retreat was to assess the outcomes and impact of MSDA's 2015-2018 Strategic Plan, and to develop a new strategic direction for the organization focusing on current priorities as well as the organization's future growth and development. MSDA Board members and senior staff met to review previous annual reports which included operations, finances, development, membership, and programs. Meeting minutes from the Board Retreat detail the Board's deliberations.¹

In preparation for the retreat, MSDA staff surveyed members seeking input on organization activities, interests, and priorities. In addition, *Coffee Hours* with State and Corporate Round Table Members took place, along with a meeting of federal partners. All groups provided notable feedback on ways in which MSDA could help advance their work. The following list provides a summary of topics members were interested in learning more about.

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- Strategies for Implementing ICD-10 Codes
- Data Collection and Analysis
- Achieving Program Equity
- State Program and Policy Activities
- Whole Health Integration
- Technology Solutions
- Third-Party Contract Language
- Cost Analyses / Value-Based Care

¹ MSDA Board Retreat Minutes September 23, 2022

Vision and Mission

After a thorough discussion of action items, the Board recommended to update the organization’s Vision and Mission Statements.

FY 2023 Vision

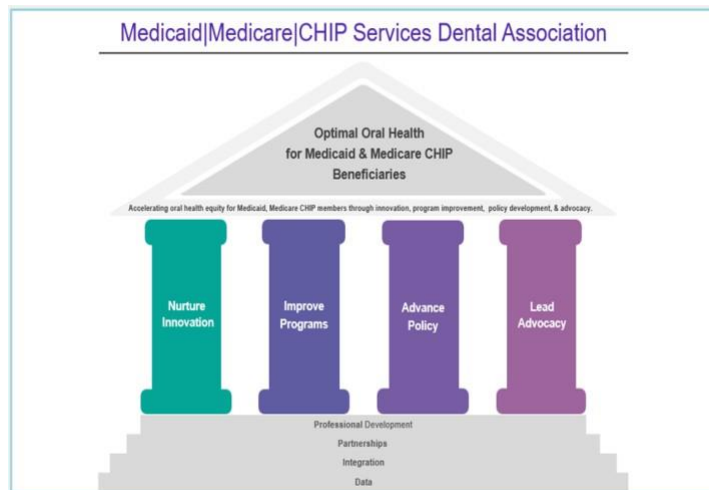
Optimal Oral Health for Medicaid, Medicare, and Children’s Health Insurance Program (CHIP) Beneficiaries.

FY 2023 Mission

Accelerating oral health equity for Medicaid, Medicare CHIP members through innovation, program improvement, policy development, and advocacy.

To align organization activities with the updated vision and mission statements, the MSDA Board established the following four pillars:

- Nurture Innovation**
- Improve Programs**
- Advance Policy**
- Lead Advocacy**



Over the next several years, these four pillars will provide strategic direction as the organization continues to evolve, meeting the needs of all members including the states, health plans, policy makers, providers, and Medicaid, Medicare, and CHIP enrollees.

FY 2023 Financial Information

In FY2023 MSDA received income from membership dues; grants; contractual agreements; sponsorship; and registration for hosted events. MSDA's expenses included personnel; travel; special projects; equipment; contracts; and operations. Operation expenses included rent, Internet, phone services, website maintenance, updates, and maintenance to the online MSDA National Profile, office supplies, projects, and hosted events. MSDA's budget supported travel by Board members, staff, and members to meetings of the Board of Directors, the MSDA National Symposium, MSDA Annual Business Meeting and external partner meetings. Contractual obligations supported the development and maintenance of the MSDA website and National Profile, legal assistance, accounting services, data support services, and administrative support.

Financial Information for Fiscal Year 2023	
REVENUE	
Income from Dues	\$ 240,879
Income from Symposium	\$ 141,176
Income Special Projects	\$ 213,307
Total Income:	\$ 595,362
EXPENSES	
Payroll Expenses	\$ 427,169
Consulting	\$ 0
Operations	\$ 234,134
Total Expenses	\$ 661,303

In FY2023, MSDA's financial revenues declined, while expenses rose slightly. This resulted in a net loss of \$65,941. To address this deficit, MSDA will be collaborating with several corporate partners on a number of new projects in FY2024. In addition, MSDA has developed a strategy to expand Group Membership to include more Dental Support Organizations and trade organizations.

Center Division Reports

In FY2023, MSDA's Center for Quality, Policy, and Financing led several national Medicaid Dental Program Learning Collaboratives designed to address emerging issues and topics of interest for Medicaid dental program stakeholders. Included in these were learning sessions to advance oral health policy and program administration for Medicaid enrollees with Intellectual and Developmental Disabilities; strategies for monitoring and advancing oral health outcomes, medical necessity, and equity; and Medicaid policy—systems change to advance inclusion. MSDA's five Center Division infrastructure provides the capacity for policy development and analysis, quality measurement, evaluation, and stakeholder education and professional development. The work of the Center supports Medicaid, Medicare, and CHIP government programs in administering and delivering access to quality driven, equitable, safe, patient-centered, timely and appropriate dental care services to Medicaid enrollees. Through this work, MSDA engages a wide array of stakeholders, and facilitates robust public-private discussion to ensure that all voices are heard.

In addition to the programs and services, MSDA develops white papers, reports, and documents meeting notes, publications and tools developed in conjunction with MSDA's national learning collaboratives. These all provide a wealth of information and resources for federal and state administrators, providers, corporate partners, and others. The following is a summary of MSDA's FY2023 programmatic activities.

1. DIVISION OF POLICY AND FINANCING

Goal: The goal of the Division of Policy and Financing is to facilitate the development of sound policy that supports quality driven, cost-effective oral healthcare delivery and administration. Objectives include developing an oral health services research agenda and promoting healthcare financing policies for Medicaid and CHIP programs that align with both the MSDA and the Centers for Medicare and Medicaid Services (CMS) Strategic Plans.

MSDA ICD-10 Learning Collaborative: Measuring Oral Health Equity with ICD-10 Codes

In April 2023, MSDA convened its first learning collaborative aimed at helping State Medicaid/CHIP Dental Programs and health plans develop and pilot a strategy to improve documentation of medical necessity, oral health outcomes, and oral health equity through the implementation of ICD-10 Dental Diagnostic Codes by dental providers. The Learning Collaborative was a continuous quality improvement initiative that managed care organizations may implement as a required Dental PIP. Eighteen state teams participated in this ten-month initiative.

The Learning Objectives for the Collaborative included:

1. Gaining knowledge and experience on why ICD-10 Diagnostic Codes, used by dental providers, are essential toward improving a) documentation of medical necessity b) oral health outcomes and c) oral health equity.
2. Learning a) how to select codes for use; b) which codes are best to start with; c) how to gradually implement the use OF ICD-10 Codes; d) provider challenges and incentives; and e) what to expect by collecting and monitoring ICD-10 dental diagnostic codes for their members.
3. Learning how to stratify ICD and CDT data collected by age; race/ethnicity; gender identify; disability; etc. to understand where disparities exist and how to address systems inequities.

To date, all states completed Phase 1 of the Learning Collaborative. Each has gained the knowledge needed to advocate in their state for advancing data collection efforts. A second phase is under consideration as each state team was offered the opportunity to continue to work with MSDA on a pilot at a future date to implement the use of ICD-10 codes in Medicaid program dental claims adjudication and data analysis.

National Medicaid Oral Health Policy Academy for Adults with Intellectual and Developmental Disabilities (I/DD) - Phase 2—In collaboration with and through the generous support of the Delta

Dental Foundation of MI, OH, IN and NC, MSDA implemented a policy initiative aimed at increasing access to dental/oral healthcare services for Medicaid-covered adults with intellectual and developmental disabilities (I/DD).

Phase 1 of the Collaborative demonstrated how a state waiver could advance a specialized dental benefit for a portion of the adult population, namely the community based I/DD population, who present with higher disease risk and greater needs; and could serve as a first step for legislators—approve and funding a benefit for a smaller segment of the Medicaid adult population. In Phase—1, MSDA convened a six-state I/DD Oral Health Policy Academy that 1) researched Medicaid law; 2) identified the legal authority under which a unique dental program for I/DD adults may be developed; 3) designed and developed an I/DD Adult Medicaid Dental Policy Tool Kit; and 4) developed a state specific fiscally viable dental benefit for adults with I/DD. Phase 1 began in July 2021 and ended in June 2022. Both the resulting Tool Kit and a Phase 1 White Paper can be found under *Resources* at www.medicaidental.org.

Phase 2 of the project, which began in July 2022, was completed in June 2023 with five of the original six state teams. This phase built upon the State models developed in Phase 1, and transformed them into value- based models of oral healthcare for Medicaid-covered adults with I/DD. For the purposes of Phase 2, success and effectiveness was measured by:

- a. Development of Value-Based Models for use with Medicaid I/DD Dental Programs
- b. Development of an I/DD Value-Based Care Adult Medicaid Policy Tool-Kit
- c. Publication of an I/DD Medicaid Policy and Value-Based Care Model *White Paper*
- d. Spread of the I/DD Medicaid Policy and Value-Based Care Model.

While all five states participating in the Academy made varying degrees of progress, three of them have made significant strides toward policy change for adults with I/DD in their respective states. **NC:** Added a dental case management service code to the new Tailored Plans benefit for adults with I/DD that is scheduled to launch in the Fall 2023.

NH: Implemented the first ever comprehensive Medicaid adult dental benefits (including adults

with I/DD) in the Spring 2023.

MI: VBP model development continued as this team planned to expand to an Oral Health Task Force to make necessary policy enhancements for I/DD adults at a time when political will in MI was quite strong.

After finishing the Policy Academy, the participating teams have gained the knowledge, skills, and tools necessary to advance policy in their respective states. Both the resulting Tool Kit and a Phase 2 White Paper may be found under *Resources* at www.medicaidental.org.

The work of Phase 2 was highlighted in a session at the *2023 MSDA Annual National Medicaid and CHIP Symposium* held in Washington DC. The Symposium, was titled Accelerating Oral Health Equity for Medicaid, Medicare, and CHIP Members and the Academy segment of the presentation may be viewed at https://www.medicaidental.org/files/01_%20DAY%20%20MASTER.pdf.

Teledentistry Policy—In FY2023, MSDA continued to track the progress of Teledentistry. This policy emerged as a significant strategy for triaging dental care and prescribing during the COVID-19 Pandemic. Since that time, most states have reported a significant drop in use of this service.

Technical Assistance (TA)—Throughout FY2023, MSDA provided technical assistance, education, and general program management-related services to a variety of Members and clients. Stakeholders and clients throughout the year included federal and state agencies, clinical providers, educators, and researchers. In addition, MSDA staff provided technical assistance and training to third-party contractors, including Managed Care Organizations and other Health Plans regarding Medicaid policy and programming, contributing to the industry knowledge necessary to inform future corporate decisions and strategies.

Highlights of MSDA’s Technical Assistance Work include the following broad-based areas:

- a. Legislation, regulation, and policy
- b. Dental benefit design,
- c. Financing and budgetary activities including reimbursement models,
- d. Data and analytics,

- e. Innovative program administration, including the emerging technology
- f. program & performance measurement/evaluation
- g. the enhancement of dental service delivery and access to care for the I/DD population.

MSDA also provided Medicaid-related technical assistance to various public and private organizations including and not limited to: the American Dental Association (ADA), American Academy of Pediatric Dentistry (AAPD), National Academy of State Health Policy (NASHP), Association of State and Territorial Dental Directors (ASTDD), the American Public Health Association (APHA); The American Academy of Developmental Medicine and Dentistry (AADMD); the Dental Quality Alliance (DQA), Delta Dental of IA, Delta Dental Foundation of IN, MI OH and NC; Special Care Dentistry (SCDA); Health Resources and Services Administration; CMS; (HRSA), Centers for Disease Control and Prevention (CDC), Western University (WesternU CDM) of Health Sciences, College of Dental Medicine, and other university-based dental professionals.

2. DIVISION OF QUALITY AND INNOVATION

Goal: The goal of the Division of Quality and Innovation is to develop and promote innovative evidence-based Medicaid and Children’s Health Insurance Program (CHIP) oral health policies and practices through collaboration with a broad spectrum of stakeholders. MSDA works with partners to develop and test models that demonstrate improvement in program quality, processes, and services.

The Center communicates frequently with MSDA’s members and stakeholders and invites submissions of program policies, practices, strategies and/or services from government programs as well as educators, researchers, payers, providers, funders, and advocates that support and demonstrate improvements in Medicaid policy, programs, and services.

Medicaid Dental Program Artificial Intelligence Learning and Action Collaborative— In FY2023, MSDA led the first-ever Artificial Intelligence (AI) program designed to support and enhance Medicaid dental program administration. MSDA partnered with Overjet, a leader in dental

program Artificial Intelligence (AI), to design and implement this 12-month program. Aimed at advancing quality, policy, and efficiency through innovative AI strategies, MSDA invited state Medicaid dental program administrators and managed care vendors to participate. The eighteen state teams participated and learned how to use and understand the AI platform. A second phase of the initiative is being considered; whereby state teams have the option of participating in a pilot that will enhance practical learning using state data.

Dental Quality Alliance (DQA)—The Dental Quality Alliance is charged with the development of standardized dental quality measures for use in dentistry. Since 2009, MSDA has participated as either a steering committee member or as a public observer. MSDA continues to offer technical assistance around use of the DQA measures by State Medicaid and CHIP Oral Health Programs and their vendors. Since its inception, MSDA has played a significant role in identifying subject matter experts to educate and provide technical assistance to members of the DQA for the development of reliable dental quality measures for the profession.

MSDA Corporate Roundtable—MSDA’s Corporate Round Table invests in timely and relevant activities to support and advance the quality of State Medicaid and CHIP Dental Programs through government contractor engagement. In November 2022, the Corporate Round Table convened in Alexandria, Virginia. Participants focused on the upcoming release of the Report of the National Council on Disabilities as well as policy initiatives to support equity and inclusion for people with Intellectual and Developmental Disabilities. The group discussed how collaborative efforts could support and strengthen the forthcoming NCD recommendations. Corporate partners joined MSDA Board members and several state program leaders to engage in an open and candid discussion about the challenges that adults with I/DD have in accessing quality, timely and appropriate dental care, current political environment, and its impact on Medicaid dental programs. The group ended with agreement that more needs to be done and welcomed the opportunity to support efforts once the NCD Report was released.

Continued Focus on Oral Health Equity—Understanding that one of the CMS Priority Pillars in Medicaid Programs is Health Equity, MSDA has also placed a particular focus on health equity in Medicaid policy development and maintenance. Aligned with this theme, the 2023 MSDA

National Symposium was titled “*Accelerating Oral Health Equity for Medicaid, Medicare, and CHIP Members*”. The two-day event in May 2023 included topics such as: Federal Priorities for Achieving Equity in Oral Healthcare, Understanding Equity in Healthcare, Measurement: The Fundamental Prescript for Advancing Healthcare Equity, Federal and State Strategies for Advancing Oral Health Equity in Medicaid, Addressing Systems Gaps, and Technology Solutions for States, Vendors and Members.

MSDA has also included the importance of health equity in the content of the 2022 and 2023 Learning Collaboratives which it conducts and has included it as a pillar in the updated MSDA Strategic Plan, as developed by the Board of Directors in September 2022.

3. DIVISION OF DATA AND ANALYTICS

Goals: The goals of the Division of Data and Analytics are to 1) promote the use of data for the advancement of oral health policy, and access to care by federal and state Medicaid programs. 2) identify and/or establish and maintain relevant topics and sources of data that are most useful to MSDA members and stakeholders; and 3) work with other organizations to improve data, information systems; standardization; and use of data.

COVID-19-Related Surveys—To meet the growing demand for timely, accurate information throughout most of 2021 and into 2022, MSDA developed and conducted surveys aimed at gathering and reporting critical programmatic information and data.

The following are examples of the survey topics, which were directed at State Medicaid and CHIP Oral Health Program Administrators to help monitor national Medicaid policy, programs, and services:

- a. Payment of PPE and/or infection control costs to dentists,
- b. Teledentistry policy around CDT Codes D9995 (Synchronous) and D9996 (Asynchronous),
- c. COVID’s effect on State’s Medicaid dental provider network,

This tracking continued at a state level in 2023 through the implementation of the MSDA National Medicaid and CHIP Oral Health Survey, Benefits Section

The information received from State leaders was analyzed and broadly distributed. From this, most states advanced their policies to support the safe and effective rendering of dental care.

MSDA National Survey and Profile of State Medicaid and CHIP Oral Health Programs—The Division of Data and Analytics is responsible for the collection, assessment and publishing of state, regional and national Medicaid and CHIP Oral Health program information and data. Current national, regional, and state data, as well as archived data, is available on a user-friendly online platform that has the capacity for comparative analysis of state and regional data. The National Profile may be accessed free of charge to registered users at www.msdanationalprofile.com. This website also supports links to state data files and specialized reports. MSDA continues to receive requests to use the data for various publications. After the release of the redesigned online platform, MSDA re-worked the original dissemination plan to allow for a phased release of the MSDA National Survey questionnaire, starting with the “General,” “Benefits” and “Policy” sections, then, releasing the “Management” Section and finally the “Administrative” Section. In addition, MSDA integrated federal EPSDT Program reports into the published online Profile.

National and State Medicaid Profile Reports—In FY2023, MSDA staff updated data collection efforts and moved to a “report-driven” model for disseminating program information. The first report focused on the *Benefits Section* and was released in June 2023 with the *Policy Section* planned for a 2024 release. Reports are available at [MSDA 2023 National Medicaid Dental Profile BENEFITS Section](#).

MSDA continued to provide technical assistance and respond to requests for specialized national, regional, and state reports. In FY2023, MSDA continued to develop various specialized reports for state leaders and federal partners as well as other key stakeholder organizations.

4. DIVISION OF RESEARCH AND EVALUATION

Goals: The goals of the Division of Research and Evaluation are to 1) advance the science base that supports Medicaid and CHIP oral health delivery systems; 2) establish an oral health services financing research agenda; and 3) identify and test healthcare financing policies and dental benefit structures that align with the scientific evidence.

National Council on Disability: In 2022, MSDA contracted with the National Council on Disability (NCD) to study oral health care (OHC) providers willingness to treat people with Intellectual and Developmental Disabilities (I/DD). The six-month project involved a national study of OHC providers. MSDA surveyed OHC providers to learn why they either do or do not participate in government programs that provide dental coverage for people with I/DD; and if not, what policy or program changes would incentivize them to participate. MSDA partnered with the American Academy of Developmental Medicine and Dentistry (AADMD) and the Special Care Dentistry Association (SCDA) to design and implement the project. New Jersey, New Hampshire, and North Carolina Medicaid Dental Programs, along with several of MSDA’s Corporate Round Table Members assisted with the dissemination of the survey. In late September 2022, a full report was submitted to the NCD. The report includes key recommendations to Congress and the Department of Health and Human Services on policy changes for consideration that could yield better care, better outcomes at lower costs for adults with I/DD. With the timely release of the NCD Report in April 2023, MSDA dedicated the agenda for Day-2 of the 2023 Symposium to the findings of the NCD report and its Recommendations to the President, Congress, Department of Health and Human Services, CMS, and State Medicaid agencies. Symposium presentations may be viewed at [MSDA 2023 Symposium Day 2](#).

Centers for Inclusivity—In collaboration and with funding support from the Delta Dental Foundation of Michigan, Ohio, Indiana, and North Carolina, MSDA designed, developed, and implemented a multi-state, quality improvement demonstration project for Federally Qualified Health Centers aimed at increasing access to dental/oral healthcare services for individuals with intellectual and developmental disabilities (I/DD). This eighteen-month project, which began in June 2022 targeted health center staff across Michigan, Ohio, and Indiana. MSDA provided oversight and guidance to dental directors focusing on three main objectives: expanding clinic infrastructure to better deliver care to patients with I/DD; building capacity through training at the University of Pennsylvania and New York University Special Training Programs for Dentists; and finally increasing the number of people with I/DD receiving dental care services in the health centers. MSDA convened the dental directors and staff and met monthly with them to

offer guidance and technical assistance. The program concluded in the Summer of 2023 with a plan to spread the project learnings nationally.

Orange County Local Oral Health Program (LOHP) — In January 2020, MSDA was awarded a three-year contract, now been extended through 2024, with the Orange County Health Care Agency, Local Oral Health Program. The contract includes tasks with a goal of supporting the LOHP in meeting state and county goals and objectives. In FY2023, MSDA conducted a comprehensive evaluation of the LOHP's 2018-2023 program activities and developed a report for submission to the California, Department of Public Health, Office of Oral Health. In addition, MSDA provided technical assistance for the design and development of an updated 2023-2027 Local Oral Health Program Strategic Plan, along with ongoing guidance in implementation, and continuous quality improvement.

Evaluation Committee—The purpose of the MSDA Evaluation Committee, as assigned by the MSDA Board is to objectively assess and publicly respond to any applicable publications, reports, and data releases etc. that may impact Medicaid dental. Documents published by external sources undergo critical objective review by the MSDA Evaluation Committee and are disseminated to relevant sources for discussion and reflection. In FY2023, MSDA's Evaluation Committee did not undertake any critical assessments.

5. DIVISION OF PROFESSIONAL DEVELOPMENT

Goals: The goals of the Division of Professional Development are to 1) increase knowledge and skill among state Medicaid and CHIP Oral Health program administrators and staff; and 2) build infrastructure and capacity of state Medicaid and CHIP Oral Health programs.

The MSDA National Medicaid & CHIP Oral Health Symposium – The Division of Professional Development designs and implements professional development events for members and other constituency groups on issues affecting Medicaid stakeholders. In FY2023, MSDA's Symposium was held at the Mayflower Hotel in Washington, DC. Day 1 focused on a theme of advancing Health

Equity in Medicaid Program administration and Day 2 highlighted the National Council on Disability's April 2023 Special Report and the Recommendations for necessary policy change that were made at the state and national levels. The full agenda and presentations may be viewed at [2023 MSDA Symposium](#).

Ongoing Communication—

Coffee Hours – MSDA convenes informal *Coffee Hours* regularly with State Medicaid Dental Program administrators. The purpose of the casual meetings is to share ideas, gain input, and assist in finding policy and program solutions to a variety of current issues facing state members. This Member engagement opportunity for candid discussion proves to be a value-added service, as evidenced by the participant state Member rate (70%+) at each event. MSDA remains focused on current, relevant and/or emerging issues to best support member needs. Feedback from participants of former Coffee Hours has been valuable to MSDA, as most projects and activities are generated by member input, need and discussion.

MSDA Listservs – In FY2023 both the MSDA State Member-only list-serve maintained consistent communication among and between MSDA members and the broader Medicaid stakeholder communities. The MSDA Public list-serv is used less frequently but continues to be available as a means of communication. The list-serves were developed for use by MSDA State, Round Table, and associate members as well as members of the public interested in posting questions to colleagues, responding to questions, and/or contributing to dialogue related to Medicaid, Medicare, and CHIP dental policy, programs, and services. Listserv posts are quite regular and feedback from users continues to be positive, with users finding the forum timely, relevant, and useful in their professional lives. In 2023, MSDA staff began to track responses to the various topics raised by state program administrators. Results were compiled and reports were developed as reference materials and to support knowledge building, are posted for public use.

MSDA Website– The MSDA Website at www.medicaidental.org continues to be the cornerstone for accessing the relevant resources and timely information the organization has to offer.

The CMS Oral Health Technical Advisory Group (OTAG)—In FY2023, Division staff continued participation with CMS’s Oral Health Technical Advisory Group (OTAG). MSDA’s Executive Director, Mary Foley continued to provide regular MSDA updates during the monthly meetings. As the face of the OTAG changes over time, MSDA staff continues to provide support and input around nominations for new representatives, topic development, meeting preparation and regular communication to the OTAG Regional Representatives and stakeholder participants.

Administrative Committee Reports

1. PLANNING COMMITTEE

In FY2023, the MSDA National Medicaid, Medicare, and CHIP Oral Health Symposium reconvened as a face-to-face meeting at the Mayflower Hotel in Washington DC. The theme of the Symposium was *Accelerating Oral Health Equity for Medicaid, Medicare, and CHIP Members*. The three-day event provided an opportunity for MSDA members and other participants to learn more about how equity is taking center-stage across all federal and state programs, and strategies for designing, monitoring, and advancing oral health equity in Medicaid dental program administration. A copy of the 2023 MSDA Agenda, a list of speakers and their presentations may be found at [2023 MSDA Symposium](#).

2. DEVELOPMENT AND MEMBERSHIP COMMITTEE

MSDA is the *premier* national membership organization representing all *State* Medicaid and CHIP dental program administrators and their representatives. In 2014, MSDA recognized that the landscape of state program administration was changing, with a significant number of states moving to managed care. In response, MSDA established a new category of membership to become more inclusive. This category is called the *Group Member or MSDA Corporate Round Table*. corporations, organizations, and institutions that have an interest in Medicaid dental policy, programs or services are invited to join. At the December 2021 Annual Business Meeting. MSDA membership and due’s structure included:

- a. Regular Members: *State* Medicaid and CHIP Dental Programs with a

tiered dues structure based on size of each state’s Medicaid program

- b. Associate Members: Individuals with an interest in Medicaid
- c. Corporate/Academic Round Table Members: Groups of individuals from an organization

In FY2023 MSDA’s BOD discussed expanding the Corporate Round Table to include Dental Support Organizations (DSOs) and other trade entities doing business in the Medicaid and Medicare Advantage markets. In FY2024, MSDA will expand development efforts to include these new groups.

MSDA 2023 Membership				
Regular Members		Associate Members	Corporate Round Table Members	
51 States	175 Affiliates	24 Individuals	20 Corporations	87 Affiliates

MSDA Corporate Round Table

- American Academy of Developmental Medicine and Dentistry
- American Academy of Pediatric Dentistry
- Avesis Dental
- Benevis
- Centene
- Delta Dental Foundation
- Delta Dental of Arkansas
- Delta Dental of Iowa
- Delta Dental of North Carolina
- Delta Dental of South Dakota
- Elevate Oral Care
- Hawaii Dental Services
- Overjet
- PreViser
- SKYGEN
- Western University-CDM
- New York University-COD
- University of Pennsylvania-PennDental
- University of Texas Health Science

MSDA's Partners

- 32 Health
- American Dental Association
- American Academy of Pediatric Dentistry
- American Academy of Developmental Medicine and Dentistry
- Association of State & Territorial Dental Directors
- Centers for Disease Control and Prevention
- Centers for Medicare and Medicaid Services
- Delta Dental of Arkansas
- Delta Dental Foundation
- Delta Dental of Iowa
- Delta Dental of South Dakota
- Dental Quality Alliance
- Harvard University CDM
- Hawaii Dental Services
- Health Resources and Services Administration
- New York University, College of Dental Medicine
- NIDCR
- Northeast Delta Dental
- Office of the Assistant Surgeon General
- Orange County Health Care Agency
- Overjet
- Project Accessible Oral Health
- Special Olympics
- State Medicaid Dental Programs
- State CHIP Dental Programs
- University of Pennsylvania
- Western University

Contact Information

Medicaid, Medicare, CHIP Services Dental Association

2 Grove Street

Sandwich, Massachusetts 02563

Mary E. Foley, RDH, MPH

Executive Director Telephone:

508-322-0557

Email: mfoley@medicaiddental.org

Martha Dellapenna, RDH, MEd

Director, Center for Quality, Policy and Financing Telephone:

401-575-8110

Email: mdellapenna@medicaiddental.org