



2024 MSDA National Medicaid | Medicare | CHIP Oral Health Symposium
Belle Haven Country Club
 6023 Fort Hunt Road, Alexandria, VA

May 5-6-7, 2024

MSDA State Member – Medicaid Dental Program Administrator:

The Medicaid | Medicare | CHIP Services Dental Association (MSDA) invites you to attend our **2024 MSDA National Medicaid | Medicare | CHIP Oral Health Symposium**. This year marks MSDA’s 20th Anniversary. The theme of this year’s symposium is: ***Embracing Innovation: Strategies Medicaid Programs are Using to Improve Administration, Access, and Oral Health Equity***

We are pleased to announce that **Natalia Chalmers, DDS, MHSc, PhD** will deliver the *Keynote Address* for our event. Dr. Chalmers currently serves as the Chief Dental Officer in the Office of the Administrator within the Centers for Medicare and Medicaid Services (CMS). Dr. Chalmers will share CMS’s vision for advancing oral health equity and progress to date on increasing access and use of dental services by Medicaid, Medicare, and CHIP enrollees.

The Symposium is scheduled to take place at **The Belle Haven County Club, Fort Hunt Road, Alexandria, Virginia, from May 5 to May 7, 2024.**

SPECIAL OPPORTUNITY:

State Medicaid Dental Program Administrators will have the opportunity to visit with the CMS Chief Dental Officer and CMS Dental Program staff at the **US Department of Health and Human Services Headquarters on Tuesday afternoon, May 7, 2024, from 1:30 pm – 3:00 pm.** Bus transportation from the conference venue will be provided.

SYMPOSIUM SCHEDULE AT-A-GLANCE:

Day 1— Sunday, May 5th		Day 2— Monday, May 6th		Day 3— Tuesday, May 7th	
3:00 PM	Annual Business Meeting	9:00 AM	Opening Keynote	8:00 AM	Day 2 Keynote Address
6:00 PM	Opening Networking Reception	12:00 PM	Networking Lunch	12:00 PM	Networking Lunch
		1:00 PM	Afternoon Session	1:30 PM	Meeting with CMS Chief Dental Officer at US DHHS Building in Washington DC *Bus Transportation to DC

		5:00 PM	Networking Reception	3:00 PM	Adjourn *Bus Transportation to Airport
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Registration:

The 2024 Symposium registration fee for state members is **\$665.00** per registrant on or before March 1, 2024. After March 1, the registration fee is **\$725.00** per registrant. All members must register via the MSDA website and pay in advance for the Symposium using the registration link on the MSDA website. To access this link, **you must login to your member profile/account first. Directions for logging into your MSDA member profile/account and registering as a member are attached.** Attendees may pick up registration materials at the Registration Booth.

- **On Sunday, May 5th**— The Registration Booth will be located in the main lobby of The Alexandrian Hotel and will be open from 1:00 to 3:00 pm and 5:30 to 6:00 pm.
- **On Monday, May 6th**—The Registration Booth will be located at the conference venue, Belle Haven County Club, and will be open from 8:00 am to 4:30 pm.
- **On Tuesday, May 7th**— The Registration Booth will be located at the conference venue, Belle Haven County Club, and will be open from 8:00 am to Noon.

Annual Business Meeting:

MSDA’s Annual Business Meeting is scheduled for **Sunday, May 5th from 3:00 pm to 5:30 pm**. This meeting will take place at the Alexandrian Hotel. Room TBD. MSDA’s organizational business will take place at this time, along with **Elections for the 2024 MSDA Board of Directors**. Please plan your travel accordingly so you can attend.

Opening Reception:

MSDA’s Opening Reception will take place on **Sunday, May 5, 2024, from 6:00-7:30 pm**, at the Alexandrian Hotel. **Location:** Courtyard. State members will have the opportunity to network with colleagues from other state programs as well as key Medicaid dental program stakeholders from across the country.

2024 MSDA Symposium:

The goals of the 2024 Annual Symposium are to build leadership and empower Medicaid, Medicare, and CHIP dental program administrators and stakeholders with knowledge; enhance public-private collaboration to improve oral health equity; and reduce costs associated with oral healthcare delivery and the administration of oral healthcare services.

Continuing Education Credits:

MSDA will offer up to 11 Continuing Education Credits (CEU’s) for participants.

2024 Symposium Program:

Embracing Innovation:

Strategies Medicaid Programs are Using to Improve Administration, Access, and Oral Health Equity

Agenda—Technological Breakthroughs for Advancing:

- *Member Enrollment*
- *Integrated Healthcare, Access, and Oral Health Equity*
- *Network Development*
- *Care Coordination and Case Management*
- *Utilization Review, Prior Approvals, and Grievances and Appeals*
- *Quality Improvement*
- *Program Integrity*
- *Evidence Update*
- *DC Policy Update*

To be most effective in this charge, we are inviting all state Medicaid and CHIP dental program directors, managers and personnel, CMS, HRSA, IHS, NIH, and CDC federal partners, Medicaid vendors, providers, FQHCs, educators, researchers, economists, advocates, and other key stakeholders to attend. Our multidisciplinary approach is designed to enhance and support the integration of primary and oral healthcare systems across federal and state Medicaid, Medicare, and CHIP programs.

The symposium event provides an opportunity to foster improved collaboration, communication, and coordination among administrators and members of the healthcare team that impact health equity, healthcare equity, and costs associated with the oral healthcare delivery system.

TRAVEL AND LODGING SUPPORT:

Host Hotel and Lodging: MSDA has contracted with **The Alexandrian Hotel**. We have secured the *federal per diem rate of \$258/night*, plus tax for DC/VA area. Reservations must be secured with a first-night room deposit or guaranteed with a major credit card.

All MSDA members seeking travel and lodging support from MSDA are *required* to reserve lodging at the Alexandrian Hotel in Old Town Alexandria, VA to qualify for travel support.

Click Here to Reserve a Room: [Alexandrian Hotel Registration for 2024 MSDA Symposium](#)

NOTE: Once lodging reservations have been made by YOU, your reservation will be placed onto the MSDA Master Account, and MSDA will pay for your lodging expenses.

2024 Paid State Members: To help facilitate travel and offset registration costs, MSDA will cover all lodging expenses at the Alexandrian Hotel in Alexandria, VA for **May 5 and 6** for those members whose States have paid 2024 Membership dues by March 1, 2024, and have registered them as a MSDA primary/affiliate. MSDA will also provide additional travel support up to and not exceeding **\$1,200.00/pp**. All attendees seeking lodging/travel support from MSDA are required to: 1) Register and pay for the Symposium on MSDA's website; and 2) reserve

lodging at The Alexandrian Hotel in Alexandria, VA to qualify for support. For more information, contact mfoley@medicaiddental.org.

2024 Non-Paid State Members: For those state Medicaid dental program administrators whose States have NOT PAID 2024 Membership Dues by March 1, 2024, MSDA will provide a travel stipend of up to and not exceeding **\$500.00**. This may be applied to lodging only at the Alexandrian Hotel, registration, and travel only.

Travel funding is limited and will be distributed on a first come, first serve basis. All attendees seeking lodging support from MSDA are required to: 1) Register and pay for the Symposium on MSDA's website; and 2) reserve lodging at The Alexandrian Hotel, Alexandria VA to qualify for support. For more information, contact mfoley@medicaiddental.org.

NOTE:

Support funding for Paid and Non-Paid State Members will only be provided to those individuals who:

- Register as a PRIMARY/AFFILIATE of their State, via *MSDA State Membership Registration Form*, before March 1, 2024. You may view the MSDA website https://www.medicaiddental.org/AF_MemberDirectory.asp to view the status of your membership. For assistance, you may contact Marty Dellapenna at mdellapenna@medicaiddental.org.
- Complete Symposium Registration and Pay Registration Fees prior to **March 10, 2024**
- Reserve Hotel Rooms by **March 10, 2024**; [Hotel requires first night deposit/credit card guarantee.]
- Submit an email request for travel support to mfoley@medicaiddental.org by **March 10, 2024**
- Submit a reimbursement request with receipts attached by **May 30, 2024**.

To help you with your travel arrangements, we are sending this letter of invitation *early* so that you may begin your state travel approval requests now. The 2024 Symposium Agenda is *under development* as we work to secure speakers and panelists. The full agenda will be posted on the MSDA website at: www.medicaiddental.org.

During the next couple of months, we will be adding more details, so please check back often to learn more about the events. If you have any questions regarding the Symposium or registration, please feel free to contact me. I look forward to seeing you in May.

Sincerely,

Mary E. Foley, RDH, MPH
Executive Director

2024 MSDA Annual Medicaid, Medicare, & CHIP Oral Health Symposium

Steps for State Member Registration

- MSDA's website will serve as the **online platform** for processing all Symposium Registrations.
- MSDA's website has been updated with **your** name and contact information. We have created an individual **Member Profile** for you, which is listed under your state's Medicaid Program.

January 3, 2024

2 Grove Street, Sandwich, MA 02563
(T) 508-322-0557
mfoley@medicaiddental.org

- We have also updated your **Username and Password** using the following format:
 - Username: First Name_Last Name
 - Password: MSDA2024
- You **MUST** use this **NEW** Username and Password format to access your account.
- Below are the steps **YOU MUST FOLLOW** to register **AS A MSDA MEMBER** to receive the Member Discount.

STEPS	ACTIONS
1	Go to MSDA Website: www.medicaidental.org
2	Login to the Member Site <ul style="list-style-type: none"> • On Home Page, scroll down to bottom/right side of page • Enter the Username we created for you: First Name_Last Name • Enter the Password we created: MSDA2024 Click "ENTER"
3	Your "Member Profile" page will appear <ul style="list-style-type: none"> • In the <u>Column on the left</u>, click on "Click Here to Register!"
4	The "Event Registration" page will appear <ul style="list-style-type: none"> • Your name and information should appear under the "My Information Tab" • Enter your phone number and any other required * information • Click "NEXT"
5	View Pricing under "Pricing Tab" <ul style="list-style-type: none"> • Note Registration Fee • Note Discounts if Applicable • Click "NEXT"
6	View Summary under "Summary Tab" <ul style="list-style-type: none"> • "Total Amount Due" will appear • Click "Checkout Now" • Enter your payment information • Click "Enter" or "Submit" • Click on "COMPLETE REGISTRATION" Button

If you have questions or need assistance registering, contact mfoley@medicaiddental.org or mdellapenna@medicaiddental.org