



**2012 MSDA National Medicaid and CHIP Oral Health Symposium:
*Designing Quality in High Definition***

Sunday, June 24th, 2012

3:00-5:00 pm On-site Registration/ Materials Pick-up
Room: NE Foyer

6:00-10:00 pm MSDA Cherry Blossom Gala
Location: The Austrian Embassy, International Court, Washington DC

Monday, June 25th, 2012 **Room: Thurgood Marshall Ballroom, NE**

7:00 Members Only Breakfast and MSDA Business Meeting
Linda Altenhoff, DDS, MSDA President and Board of Directors

8:00 On-site Registration/Materials Pick-up
Continental Breakfast for Non-Member Registrants/Exhibits
Room: NE Foyer

9:30 Welcome and Introduction of Special Guests:
Linda Altenhoff, DDS, MSDA President
Room: Thurgood Marshall Ballroom, NE

9:35 Keynote Address: *Designing Quality in High Definition*
Cindy Mann (CMS)
This keynote speaker will open the 2012 National Medicaid and CHIP Oral Health Symposium's "quality" discussion. Participants will hear why quality in oral health care should be the focal point for all those involved in the oral health care delivery system. This renowned leader will share personal experience and bring professional insight regarding the need and ways for addressing quality in oral health care for Medicaid and CHIP beneficiaries. **CEUs: .50**

10:00 Session 2: *Defining Quality in Health Care Delivery*
Rob Compton, DMD (DentaQuest)
This session will set the stage for the two day Quality Symposium discussion on improving oral health, health care and lowering costs associated with the delivery of oral health care services for Medicaid and CHIP beneficiaries. Dr. Compton, will introduce and discuss the early landmark studies that demonstrated the need for quality assessment, and continuous quality improvement efforts within the healthcare delivery system. Dr. Compton will introduce the Health Care Delivery Quality Domains as the framework for quality measurement within the oral health care delivery system. Examples of lessons learned from medicine will be provided. **CEUs: 1.0**

11:00 Session 3: *Recognizing "Evidence Based Practice(s)" and Understanding the "Strength of the Evidence"*
Julie Frantsve-Hawley, PhD (ADA)
This session will provide basic information regarding the role that research plays in assessing and determining "evidence based practice". Presenters will detail the ranking process

used to illustrate the varying strengths of the evidence observed among several oral health care practices. The presenters will provide examples of how policy makers may use the science base and the strength of the scientific evidence to support *informed decision making* practices at the programmatic level. **CEUs: 1.0**

12:00 Lunch/Exhibits

1:15 Session 4: Developing and Utilizing Professional Policies; Recommendations; and Clinical Guidelines

Dave Preble, DDS (ADA); Barbara Gooch, DMD (CDC); Anupama Rao Tate, DDS, DMD (AAPD)

This session will provide an overview of the process used by professional organizations and federal agencies in the development of professional policies, recommendations, and guidelines. Current examples of recommendations and guidelines that impact Medicaid and CHIP state dental programs and their beneficiaries, such as the AAPD periodicity schedule, ADA fluoride and radiography guidelines and CDC recommendations regarding school-based sealant programs will be highlighted and discussed. **CEUs: 1.0**

2:15 Session 5: Measuring Quality

Tegwyn Brickhouse; DDS, PhD (UVA); Speaker- National Quality Forum (NQF; Paul Glassman, DDS, MBA

This session will focus on the fundamentals of measurement. Included in this presentation will be a discussion of the differences between qualitative and quantitative measurement; the importance of selecting accurate numerators and denominators; the difference between health outcomes and health indicators; issues of validity and reliability; and the process by which health care quality measures are developed, tested and standardized. **CEUs: 1.0**

3:15 Break

3:30 Session 6: Collecting Information and Data

Cynthia Hake (CMS); Second speaker TBA

This session will introduce the types of available information and data currently being used to assess quality within the health and oral health care delivery systems. Differences between the medical and dental health care delivery systems will be highlighted. A panel will present information and an update on the use of CDT codes, FQHC billing mechanisms; and the potential use of new codes such as SnoDent; ICD9 and ICD10 Codes. Strengths and limitations of the current systems will be discussed. **CEUs: 1.0**

4:30 Light Reception

Tuesday, June 26th, 2012

Room: Thurgood Marshall Ballroom, NE

7:30 Continental Breakfast/Exhibits

8:00 Session 7: Can Diagnostic Codes Work in Dentistry?

Elsbeth Kalendarian, DDS, MPH (Harvard University) and Rachael Ramoni, DMD, DSc (Harvard University)

This session will spotlight work that has been done by Harvard School of Dental Medicine and other leading universities in the development and testing of diagnostic codes for dentistry.

A discussion regarding the potential for “spread” of such methodologies among the broader dental health care community will follow. **CEUs: 1.0**

9:00 Session 8: The EHR and Health Information Technology (HIT): Tools for Data Collection and Quality Management

Pam Reece (Henry Schein); Jessica Kahn (CMS); Yael Harris (HRSA)

This session will provide an update on federal efforts aimed at developing and implementing a system that will support the use of the “Electronic Health Record”. Examples of tools currently being used in private medical and dental settings, as well as community health center and school-based health center programs will be presented. State programs will also report efforts underway aimed at upgrading HIT systems in preparation for the 2014 PPACA deadline. **CEUs: 1.0**

10:00 Break/Exhibits

10:15 Session 9: Mining the Data for Quality Assessment; Planning and Improvement

Rob Compton, DDS (DentaQuest); David Kilber, DDS (P&R); Alan Finkelstein, DDS (Formerly United Healthcare)

Experts in the field of dental data management will demonstrate how data may be used to assess Medicaid and CHIP dental program quality, reveal fraud and abuse, plan improvement initiatives, and lower costs associated with program implementation. **CEUs: 1.0**

11:15 Session 10: Piecing It All Together

Linda Altenhoff, DDS (Texas Department of Health)

Dr. Altenhoff will pull together the various aspects of the quality conundrum and comment from the state perspective on potential strengths and gaps in the system. **CEUs: .50**

11:45 Lunch

1:00 Session 11: Managing Quality Programs: Traditional Programs versus Managed Care What’s Happening in States

Angela Littrell (AR); Dan Plain BS (VA); Bob Birdwell, DDS (AZ)

This session will highlight three different models used by state Medicaid and CHIP dental programs to manage quality within their state dental programs. Representatives from traditional, fee for service; managed care; and hybrid model programs will respond to a series of questions that address current programmatic quality issues. **CEUs: 1.0**

2:00 Session 12: CMS Oral Health Initiative; State Oral Health Goals and Objectives Update

Lynn Mouden, DDS, MPH (CMS) and Laurie Norris, JD (CMS)

During this session participants will become updated on CMS’s National Oral Health Strategy and will learn steps CMS is taking toward assisting states reach their oral health goals. **CEUs: .50**

2:30 Session 13: Dental Quality Alliance Update

Krishna Aravamudhan, BDS (ADA) and Martha Dellapena (MSDA)

In 2009, CHIPRA Legislation provided a mandate to CMS and AHRQ for the development of pediatric health, including oral health, quality measures. To that end, the CMS charged Dental Quality Alliance (DQA), founded under the auspices of the American Dental Association was established. This session will provide participants with an update on progress the DQA has made, including the proposed dental quality measures and next steps. **CEUs: .50**

3:00 Closing Session: “Quality Buy-in”

Dolores Mitchell, Board Chair, National Committee for Quality Assurance (NCQA)

Dolores Mitchell, Executive Director of the Group Insurance Commission, Commonwealth of Massachusetts and Board Chair, National Committee for Quality Assurance (NCQA) will share lessons learned in addressing health care quality from personal experience gained over the past several decades. Ms. Mitchell will speak on the challenges she encountered with the medical profession and the importance of embracing change to improve healthcare delivery and the health of Americans. **CEUs: 1.0**

3:30 Adjourn

This Symposium is made possible through the generous support of the DentaQuest Foundation.